

MEDIA ISLAND

# PLAN FOR HOSTING AND SECURITY



QUICK | SECURE | SAFE | SUPPORTIVE | SCALABLE

Media Island is committed to safeguard your website and data

## WHAT DOES OUR SERVICE OFFERING INCLUDE?

- Constituted an internal team tasked with safeguarding the information on your website.
- Security based specialised Web Hosting. Based right here in Australia.
- Available around the clock, 365 days a year. For urgent assistance with WordPress hosting problems or downtime. On-site help desk assistance.
- Peace of mind and assistance when needed are provided by round-the-clock support; however, basic website edits are not included in this.
- Security experts are in charge of their companies' computer security, making sure that corporate information is safe and guarding against cyberattacks.
- Every day Malware Site Check provides fully managed security. Every day, we check your website for viruses and malicious code.
- To ensure that Media Island departments are aware of best practises for information security and new website builds, internal security analysts collaborate with those departments.
- Around-the-clock Uptime Monitoring: We'll be informed immediately if ANY websites go down.
- Internal security team of Media Island. Media Island cannot guarantee that its foreign contractors will secure your data.
- Daily Malware Site Check: Our software checks for malware every day and alerts us right away to any hacking attempts.
- Weekly updates for plugins. Plugins that are outdated are the main source of website hacks.
- Weekly Updates on Themes\*\* (Hackers have the ability to manipulate theme code.)
- Update WordPress safely (with a rollback option). Wordpress versions that are outdated are the second most common source of hacks. Updates can impact the functionality of your website, so having a rollback feature is crucial.
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- Threat Identification & Preemptive Reduction. Code, plugin, and server vulnerabilities are reported in real-time to ensure prompt mitigation of fresh threats.
- Adhoc Hacking Assistance needed for security lapses
- Malware removal and repair done the same day. Should a website hack occur, which is improbable, we fix and patch the same day.
- Media Island integration of security. Our staff manages and integrates our security suite into the back end of your website.
- Full managed cloud server infrastructure
- Fully managed caching
- WordPress Core updates included
- Daily backups and instant roll-back option
- Infrastructure is constantly being changed to improve performance and user experience.
- SSL Encryption, with an SSL Certificate that is automatically renewed annually. No more manually renewing SSL certificates.
- Automatic IP Blacklist
- Server Bruteforce Protection
- Server Access Log
- Resource Limit Support
- For your website, we've included a tonne of incredibly fast and secure storage.
- Infinite Setting creation of sites and subdomains, as well as backups, if necessary.
- Versions of PHP updated. We maintain the newest PHP versions and servers to support the best and most recent websites.
- Optional migrations to new domains in the event that names or branding change
- WordPress enterprise hosting for bigger websites
- Our proprietary caching Evercache which on average improve pages performance by 38%
- Pages can be executed up to 10 times faster with the new transformative performance hosting than with standard WordPress.
- Local site server storage within Australia

ONLY  
**\$99**  
PER MONTH

## MEDIA ISLAND SERVER: WHY HOST?

### QUICK

- Site speed increased by 38% on average after switching to a new server.
- Sites can operate 4-6X faster with EverCache than with other platforms.
- Performance of websites worldwide with fully-managed CDN

### SCALABLE

- Top-notch infrastructure running on Google Cloud Platform and AWS.
- Easily adjust your infrastructure's size to suit your needs.
- Performance tracking to guarantee your success in crucial business campaigns

### SECURE

- Dedicated security team with a focus on governance, compliance, and security engineering
- Mitigated vulnerabilities through security patching and managed WordPress core updates
- App-level security, revenue protection, and business continuity

### SUPPORTIVE

- 24/7/365 WordPress urgent support of hosting issues or sites down.
- All year long Support offers comfort and a helping hand when you're in need. This excludes simple website modifications.
- Migration support, Go-Live management, Post-go-live performance diagnostics
- 4 WordPress core contributors on staff and a global team of world-class subject matter experts with our hosting provider
- Our all-inclusive security includes a promise that, should your website ever be compromised on our network, we would restore or fix it at our expense.
- We make use of WordPress at the application layer in addition to the best cloud infrastructure providers, AWS and Google Cloud.

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## WHY DOES THIS MATTER SO MUCH?

### WEBSITE HACKING STATISTIC 2020-21

- On average 30 000 websites got hacked each day.
- On average 65 million variants of malware were created each quarter of the previous year.
- This is rising at a rate of roughly 14% per year. The main ways that this malware infects devices are through compromised email addresses and websites.
- Online threats have surged by nearly six times due to COVID-19.

### GOVERNMENT REGULATIONS

In 2018, mandatory data breach laws were introduced at the federal level by the government, requiring you to file an NDB (Notifiable Data Breach) report to the government for any client data that has been stolen.

Additionally, there are bills pertaining to data breach notifications before the NSW parliament.

These government regulations largely place the burden of implementing high security standards on the business.

### YOUR DATA IS AT RISK

The risk of malware escalation and attacks on websites, networks, and other IT infrastructure increases in the absence of preventive measures. Due to the heightened threat mentioned above, Media Island has now hired internal Security IT specialists, only with the intention of lowering the danger of cyberattacks and data breaches in websites and IT systems, putting security measures in place to stop illegal access to confidential data. We cannot guarantee that your website will be safe or that it won't be hacked if we don't put these security measures into place starting on November 1. In the current technological climate, this is only a matter of time.

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